



Apache Junction Unified School District A Guide to Problem Solving

Our goal of effective communication includes assisting you with issues you may be having and getting answers to you quickly. Therefore, AJUSD has established procedures to effectively and efficiently respond to questions, concerns, and suggestions from parents and community members. This guide will assist parents and community members to find the correct staff members to respond to your needs. Parents may also choose to bring their questions and/or concerns to the school's Site Council. AJUSD values solving problems at the lowest steps and the majority of questions and problems are answered best by school personnel. Parent and community members should expect a response from the district and/or school staff within two working days. Therefore, board policy KE requires an attempt to resolve the issue at the school level first. The AJUSD is here to meet the needs of all students, staff, parents, and community members.

Student Curriculum Questions

- Step 1 Teacher; if not resolved
- Step 2 School Assistant Principal (if applicable); if not resolved
- Step 3 School Principal; if not resolved
- Step 4 Executive Director of Educational Services; if not resolved
- Step 5 Superintendent / Designee
- Step 6 Governing Board

Student Behavior Questions

- Step 1 Teacher; if not resolved
- Step 2 School Assistant Principal (if applicable); if not resolved
- Step 3 School Principal; if not resolved
- Step 4 Superintendent / Designee
- Step 5 Governing Board

Special Education / 504 Questions

- Step 1 Special Ed Teacher / Case Manager; if not resolved
- Step 2 Assistant Principal / Facilitator (if applicable); if not resolved
- Step 3 School Principal; if not resolved
- Step 4 Executive Director of Educational Services; if not resolved
- Step 5 Superintendent / Designee
- Step 6 Governing Board

Transportation Questions (bus stops, route problems, behavior, etc.)

- Step 1 Transportation Supervisor; if not resolved
- Step 2 Director of Transportation; if not resolved
- Step 3 Director of Finance; if not resolved
- Step 4 Superintendent / Designee
- Step 5 Governing Board

Athletics Questions

- Step 1 Coach, if not resolved
- Step 2 Athletic Director; if not resolved
- Step 3 Assistant Principal; if not resolved
- Step 4 School Principal; if not resolved
- Step 5 Executive Director of Educational Services; if not resolved
- Step 6 Superintendent / Designee
- Step 7 Governing Board

Phone Numbers and Hyperlinks to School Sites and District Directory

Apache Junction High School	#480-474-3980
Cactus Canyon Junior High	#480-677-7565
Desert Vista Elementary School	#480-677-7510
Four Peaks Elementary School	#480-677-7500
Peralta Trail Elementary School	#480-677-7540
The Learning Center	#480-982-1110
District Office	#480-982-1110